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One of the most efficient ways to working with customers is to use remote assistance within Windows XP. Recently there have been several problems with remote assistance because of software firewall programs and routers. Other customers wanted to control Windows 98 and 2000 computers. These problems were overcome by a small program call Real VNC. This small application can be setup to quickly administer a remote computer without the hassle of sending an email invitation. Customers who have chosen to have this program installed on their computer have felt very secure about the software while knowing that a remote connection is just a few clicks away. If you would like to have this program installed and configured on your computer then please contact us at 678-762-0281 so that we can provide an installation time and answer any further questions.

Please check out the Real VNC web site below for details.

<http://www.realvnc.com/>